

Cherry Hill Resort

2025 Season Pass F.A.Q.

- **What is the difference between a Premier Season Pass and a Regular Season Pass?**

The Premier Season Pass (King OR Splash) gives you unlimited access to the park every operating day of the season (Monday – Saturday). The Regular Season Pass is a weekday ONLY pass (Monday – Friday) and cannot be used on Saturdays anytime during the season.

- **What is the difference between the King of the Hill Season Pass and the Season Splash Pass?**

The King of the Hill Season Pass is the best value pass to Cherry Hill. It includes unlimited fun from April 1 – October 30! This means you can enjoy unlimited: Waterpark, Mini Golf, Jungle Maze, Battlestar Blasters, The Rock, Monkey Mayhem, and Scary Hill (height and age restrictions apply for certain activities). You also receive select discounts on Cherry Hill food, camping, gift shop purchases and discounts for friends on Buddy Days. Please note that a Premier King of the Hill season pass provides you access every day of the week (Monday – Saturday), while the Regular King of the Hill season pass can only be used on any weekday (Monday – Friday ONLY).

The Season Splash Pass provides unlimited waterpark activities all Summer long (Memorial Day – Labor Day) and discounts for friends on select Buddy Days. Please note that a Premier Season Splash pass provides you access every day of the week (Monday – Saturday), while the Regular Season Splash pass can only be used on any weekday (Monday – Friday ONLY).

- **What Season Pass should I get for my child that is 3 turning 4?**

Children who will be turning 4 years old ON OR BEFORE Friday May 23, 2025, are required to have a Regular (Age 4-59) Season Pass. Infants or Toddlers (Age 0-3) are required to have an Infant/Toddler Season or Daily Pass when coming to Cherry Hill. Visit our website www.cherry-hill.com for more information about our Infant/Toddler swim diaper AND cover policies.

Children who turn 4 during summer 2025 (AFTER Friday May 23, 2025) AND had purchased an Infant/Toddler Season Pass BEFORE Friday May 23, 2025 can have their child's season pass changed to a Regular (Age 4-59) season pass FREE of Charge for the remainder of the 2025 season.

Please note that if you wait until your child turns 4 to purchase a season pass you will be required to purchase that pass at the current rate (Passes are subject to availability and may sell out at any time).

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2025 Season Pass F.A.Q. (Cont.)

- **Will Season Passes sell out for 2025?**

There **are limited season passes available and any type of season pass may sell out at ANY TIME.** Cherry Hill encourages our guests to purchase their Season Passes early to avoid any frustration if Season Passes do Sell out. Season Passes are limited in order to maintain the high-quality family friendly atmosphere that our guests expect at Cherry Hill and, most important, for the safety of everyone who visits. We would strongly encourage you to purchase your season passes early as availability of any season passes are NOT guaranteed.

- **Will I receive a Free All Day Splash Pass when I purchase my 2025 Season Passes?**

If you purchased your 2025 Season passes in November during our “Black Friday Sale” then yes! One (1) FREE 2025 PREMIER (Monday - Saturday) All Day Splash Pass wristband is given with each PREMIER, REGULAR and SENIOR Season Pass (King or Splash) **purchased during the "Black Friday Sale" in November 2024 (November 25, 2024 - November 30, 2024).** One (1) Free Splash Pass wristband can be redeemed once during the 2025 waterpark season ON ANY operating waterpark day by showing your season pass at any ticket window. The season pass holder & guest receiving the free wristband **MUST** be present at the ticket window at the time of redemption. Selling or transferring of these free tickets is prohibited and may result in cancellation of the ticket and/or related Splash Pass without compensation. Cherry Hill will NOT email you your free tickets. Free Splash Passes can only be used during the summer waterpark season (Tickets expire September 6, 2025).

Guests that purchased a season pass any time AFTER November 30, 2024 will NOT receive a Free All Day Splash Pass. Free Splash Passes are non transferrable and can ONLY be used for one (1) FREE Splash Pass during our summer waterpark season (Memorial Day-Labor Day 2025).

- **Do I need to have a picture for each Season Pass guest?**

Yes. All guests that have season passes at Cherry Hill are required to have an up-to-date picture attached to their Season Pass, no exceptions. Season Passes are non-transferrable and are only valid for the person pictured on their pass. **Guests that do not have a picture attached to their season pass will be required to take their picture at a ticket window before entering.** You can upload your own pictures to your season passes by logging onto your member portal account OR come to any Cherry Hill ticket window and our employees would be happy to take your picture. Season Pass pictures are only used for verification at the time of admission.

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2025 Season Pass F.A.Q. (Cont.)

- **Can I get my Season Passes Printed Before Christmas?**

Yes! Please ensure that you have uploaded all pictures of each individual on your account and contact our Main Office anytime before December 23, 2024 and we can print your season passes and have them available for pick up, or mail them to you.

- **What if I did not use my 2024 Season Pass(es)?**

Unfortunately, all unused Season Passes from previous seasons have expired and can NOT be rolled over to future seasons.

- **What if I didn't use my FREE All Day Splash Pass that came with my 2024 Season Pass Purchase?**

Unfortunately, all FREE All Day Splash Passes that came free with the purchase of any 2024 Regular or Senior Season Passes have expired and can no longer be used. Be sure to purchase your 2025 season passes over our Black Friday Sale (November 25-30) to get a FREE 2025 All Day Splash Pass with every Regular, Premier or Senior Season Pass purchased.

- **Can I transfer an unused Season Pass to a different individual?**

Season pass(es) that have **not been scanned** during the 2025 season are eligible to be transferred to a different guest within your **immediate family**. **Season Pass(es) can NOT be transferred to anyone outside of your immediate family**. Guests will need to contact our Main office by calling (801) 451-5379 or sending an email to info@cherry-hill.com to make this change. Please note, any season pass(es) purchased for the 2025 season can NOT be rolled over to future seasons or be refunded.

- **Can I get a refund on my Season Passes?**

Season Pass(es) that have already been purchased are NON-REFUNDABLE whether they have been used or not. No Exceptions.